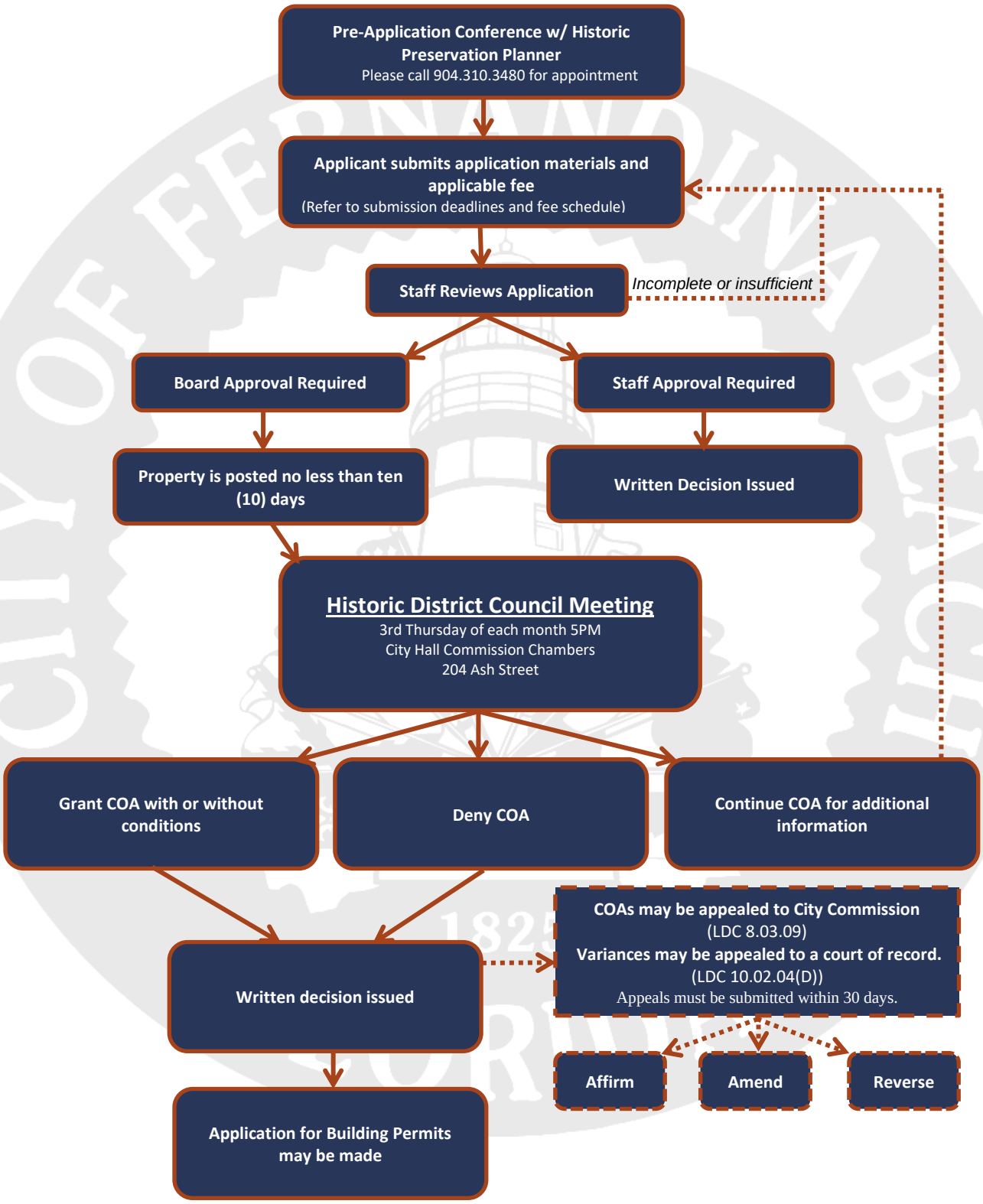Certificate of Approval Process